

Dialogues

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First Dialogues (A)

- 1 A: How are you?
 B: I'm fine. How are you?
 A: I am very well.
- 2 X: How are you?
 Y: I'm not very well.
 X: What's the matter?
 Y: I've got a headache and I feel tired.
- 3 A: Are you cold?
 B: No. Actually I'm too hot.
 A: Shall I open a window?
 B: Yes please.
- 4 X: Are you all right?
 Y: Not really. I'm too cold.
 X: You should have a hot drink.
 Y: That would be good.
- 5 A: This book is very big.
 B: It's my book.
 A: Is it an English book?
 B: No, it's Chinese.
 A: Can you read it?
 B: Yes. I can read Chinese.
- 6 Y: Are you happy?
 X: Yes I'm happy. How about you?
 Y: I'm not very happy.
 X: What's wrong?
 Y: I've got no money.
- 7 A: Have you got a chair?
 B: Yes. I've got two chairs.
 A: I've got a table, but I haven't got a chair.
 B: You can have one of mine.
 A: Thank you. You're very kind.
 B: Can I use your table?
- 8 X: Can I use your telephone, please?
 Y: Of course. It's on the table.
 X: Is it all right if I sit on this chair?
 Y: Yes, that's fine.
 X: Do you mind if I close the door?
 Y: No, I don't mind at all.

First Dialogues (B)

- 9 A: Could you turn on the light, please?
 B: Why? It's not dark.
 A: It's too dark to read my book.
 B: You should watch the television.
 A: But I want to read!
- 10 X: Can I open a window?
 Y: Please don't. It's very cold.
 X: I feel hot. Can I open the door?
 Y: Yes. That's all right.
- 11 A: My book is very old.
 B: Is it good?
 A: I don't know. I haven't read it.
 B: It's not very big. You should read it.
 A: I can't read it. It's Chinese.
 B: I can read Chinese.
 A: Would you like to read my book?
- 12 Y: I've got a new chair.
 X: Can I sit in it?
 Y: If you like.
 X: It's very hard.
 Y: And it's very cheap, too.
- 13 A: I live over there.
 B: Do you live in that house?
 A: No. I live in the tall building.
 B: That building is new.
 A: Yes. It's very nice. I like my flat.
 B: Is it big?
 A: Not very big. Is your flat big?
 B: No, it's quite small.
 A: Do you like your flat?
 B: It's O.K.
- 14 X: I don't like this shop.
 Y: Why not?
 X: There are too many people.
 Y: It's a good shop. It's very cheap.
 X: It's too big and too crowded.
 Y: Where do you do your shopping?
 X: In the shop near my house.
 Y: Isn't it expensive?
 X: A bit. But I save money on the bus fare.

Topic A : Introductions

Introductions 1

Official Interview

- Sam: Good morning.
Officer: Take a seat please. What is your name?
Sam: My name is Sam Shield.
Officer: How do you spell your surname?
Sam: S-H-I-E-L-D.
Officer: What work do you do?
Sam: I teach English.
Officer: Where do you live?
Sam: I live in Hillingdon.
Officer: Where are you from?
Sam: I am English, and I've lived in London all my life.
Officer: Are you married?
Sam: Yes, I am. My wife is Russian.
Officer: Have you got any children?
Sam: I've got 2 sons and a daughter.
Officer: How old are they?
Sam: They are 8 and 6 years old.
Officer: OK. Would you please sign this form to say that the details are correct.

Introductions 2

New Neighbours

- Sam: Hello! It's nice to see you. I live next door, at number 16.
Neighbour: Pleased to meet you.
Sam: My name's Sam. Sam Shield.
Neighbour: I'm Nick, and my wife's name is Catia.
Sam: I expect you've seen my children. Peter is 8 and Tanya is 6.
Neighbour: Oh yes, I've seen them in the garden. Our children are grown up already. They live away from home.
Sam: So is it just you and your wife living here?
Neighbour: And my mother-in-law, Sara. She doesn't get out much. She's 82!
Sam: Well, I'm sure we'll all get to know each other soon. Ivana will pop in to meet your wife later on. I'm sorry, what did you say your wife's name was?
Neighbour: It's Catia. And your wife is ...Irina, did you say?
Sam: No, Ivana. She's Russian.
Neighbour: What a coincidence! My mother-in-law is Russian, too. Where does Ivana come from?
Sam: She's from Moscow.
Neighbour: Well she must come over right away and meet Sara. We'll be expecting her.

Topic B : School

School 1

Teacher: Good evening. I don't think we've met. I'm Miss Sharp.
Parent: Good evening. I'm Mrs Flanders, Barry's mum.
Teacher: Ah, yes. Barry Flanders. Now, Mrs Flanders, I must tell you that we've been having one or two problems with Barry.
Parent: Oh, I'm sorry about that. What kind of problems?
Teacher: Well, he's a very lively boy, as I'm sure you know.
Parent: I suppose he is, yes.
Teacher: A few days ago I found him chasing a girl around the classroom...
Parent: Oh, dear!
Teacher: And we really can't have that kind of behaviour during Maths lessons.
Parent: Absolutely! I'll speak to him straight away. Please let me know if he causes any more trouble.

School 2

Teacher: Good evening Mr Simpson. It's nice to see you again.
Parent: Good evening Miss Sharp. How has Lisa been?
Teacher: Well, as a matter of fact I've noticed that her mind has not been on her work lately. Are there any problems at home?
Parent: No, not that I know of. But she has been acting strangely at home, too.
Teacher: She has been very quiet during lessons, not her usual bubbly self.
Parent: The same at home. She spends most of her time in her bedroom with the door closed. It's not like her.
Teacher: Has she said anything to you about a boy called Ronnie?
Parent: You don't mean Ronnie Scott, do you? If he's been near my Lisa...
Teacher: Don't worry, Mr Simpson. I've never seen him anywhere near her. And that might be the reason why she's so unhappy!

School 3

Teacher: Good evening Mrs Burns. How are you?
Parent: Fine thank you. And you?
Teacher: Bearing up! I'm glad you've come along this evening. I want to have a word about Jenny's homework.
Parent: Is there something wrong with it?
Teacher: I haven't actually seen any since October.
Parent: Really? I'm surprised about that. I thought she was good at doing her work.
Teacher: Every week she makes a different excuse, but for whatever reason, she hasn't handed anything in for nearly two months now.
Parent: I can't imagine why! I shall have to keep an eye on her. Which day is she supposed to do homework?
Teacher: Every day!

School 4

Role Play

Teacher

Parent

a) You are a teacher, and very busy. At present you do not wish to see a mother who has called about her son.

b) You are a mother who has come to see your son's teacher to ask why he is given such difficult homework.

Topic C : Work

Work 1

Interview

Boss: Good afternoon, Mrs Robinson. Won't you sit down?

Applicant: Thank you.

Boss: You've applied for the position of receptionist. Have you got any experience of that kind of work?

Applicant: Yes, I worked in a dentist's reception for two years, after my children were born.

Boss: Dentist's! That's rather different from our company head quarters. You would be expected to welcome important guests. Sometimes we have famous people visiting, too.

Applicant: I would be happy to do that.

Boss: But have you ever done it before?

Applicant: Well, I met Brad Pitt once...

Boss: Really? And how did you welcome him?

Applicant: I asked for his autograph.

Boss: Thank you, Mrs Robinson. That will be all.

Work 2

Interview (2)

Boss: Good afternoon, Mrs Robinson. Won't you sit down?

Applicant: Good afternoon. What a beautiful office. The reception is very grand!

Boss: Have you worked in a place like this before?

Applicant: Not exactly, but I would have no problem with it, I can assure you!

Boss: Tell me about your previous experience.

Applicant: I started off in secretarial work, and I was promoted to personal assistant to one of the company directors. I worked there for 5 years, before I was married.

Boss: Very impressive. Have you ever worked as a receptionist?

Applicant: I have, for two years. It was quite different from this job though. Much more demanding, I think.

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Boss: In what way?
Applicant: I had to deal with a lot of unhappy people. Sometimes they were in pain, so they could be impatient and rude. It taught me how to be polite and sympathetic at all times.

Work 3

Cleaner: Excuse me, Mrs Nicholls. Could I have a word with you, please?
Boss: What is it?
Cleaner: I was hoping to have the evening off, next Thursday. Would that be OK?
Boss: Not really. You know we're very short of staff at the moment.
Cleaner: I wouldn't ask if it wasn't important. I haven't taken any time off for 3 months.
Boss: Couldn't you wait till the following week, when Sally will be back? I could spare you any day that week.
Cleaner: No. I'm sorry. My son has a problem at school and I have to see his teacher on Thursday.
Boss: Can't your husband go instead?
Cleaner: No, he can't. He's away for 2 weeks.
Boss: I suppose you'll have to go then. But don't ask me for any more favours...

Work 4

Role Play

- a) You are the manager of a small company selling ladies' underwear. You need a new secretary, who will have to look after everything in the office while you are away on business trips. You interview Miss Smith for the job.
- b) You are Miss Smith, 18 years old. You are a very good typist, and in your last job you sometimes had to answer the telephone. You have never had a job with much responsibility, but you are confident and you really want to be a secretary with interesting work.

Topic D : Leisure

Leisure 1

Jim: Hello. Could I speak to Lucy, please?
Lucy: Speaking. Is that Jim?
Jim: Yes! Hi, Lucy. How did you know it was me?
Lucy: Well, I was hoping you would ring. You said you might call yesterday.
Jim: Did I? Sorry about that. Do you fancy going out tonight?
Lucy: Where are you thinking of going?
Jim: I usually go to the Leisure Centre on Fridays. Some of my friends always meet there.

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Lucy: I've never been there before. Isn't it just for swimming and weight training?

Jim: No, we never do any of that. There's a little café and a really nice bar.

Lucy: Really? I never imagined that!

Jim: So, do you want to come, then?

Lucy: Only if you can give me a lift. It's too hard to get there on public transport.

Topic E : Shopping

Shopping 1

Going to the supermarket

- Ali I'm going shopping with Lyn. What food do we need?
Beth We haven't got any bread or milk. Those are the most important things.
Ali What about fruit? Do we need apples? Or oranges?
Beth Oh, yes. We haven't got any fruit. Can you get some bananas, and a mango if they look nice?
Ali OK. I'll get some vegetables as well. What do you fancy?
Beth We need onions and tomatoes. We've got some beef, haven't we? Let's have mushrooms with it. We've got broccoli already, so we don't need any of that.
Ali Shall I get something for dessert?
Beth Well, we don't need it, but I'm sure we'll eat it if you get it!

At the Supermarket

- Lyn I don't need many things, just some fish for dinner and a bottle of wine.
Ali Well, here's the wine. Do you want white or red?
Lyn White is better with fish, isn't it? Here's one on special offer. I've had it before and it was delicious. I think I'll need two bottles.
Ali Have you got visitors coming?
Lyn Yes, Pete has invited some friends from work. I want to make something a bit special.
Ali So what kind of fish are you going to get? Look, they've got some lovely salmon.
Lyn Yes, it does look good. But I really want to get Dover Sole. It's more unusual, and I've got a great recipe. Now, how much will I need for six people?
Ali You'll only need three of those, they're big enough for two portions.
Lyn All right. I'll take three. Now, what do you need?

-
- Ali I haven't written a list, but I'm getting fruit and vegetables to begin with. I need onions, tomatoes and mushrooms. Here's a pack of three onions, and I'll take a bagful of mushrooms.
Lyn These tomatoes are a bit green. Why don't you get the little cherry tomatoes instead?
Ali Yes. I think I will. Now, a bunch of bananas. Six will be too many. I'll just take four.
Lyn What else do you need?
Ali Four large oranges. And let's have a look at the mangos. Oh, no! These are bruised. They're no good at all. I'm going to get some apples instead.
Lyn Green or red?
Ali I prefer the green ones, especially if they're a bit sharp. I'll have four of those.
Lyn OK. Anything else?
Ali Just the dessert. I fancy one of those trifles, in the family size bowl. Now, I hope I haven't forgotten anything...

Shopping 2

Role Play

- a) You are a customer. Yesterday you bought a jar of strawberry jam from the supermarket, but when you opened it, you saw something black inside. You have taken it back to the supermarket, and have asked to see the manager.
- b) You are the manager of the supermarket. There has been a problem with the jam; some people have complained of finding insects in it. You don't want any publicity about it, so you do as much as you can to make the customer happy.

Shopping 3

At the Chinese Take Away Shop

- Assistant : Are you ready to order, madam?
Customer : I'm still looking. Do you have any vegetable dishes?
Assistant : They're listed right here.
Customer : What's this 'Bean Curd with Mixed Vegetables'?
Assistant : It's what they call To Fu in the supermarkets. It is deep fried before we add the vegetables.
Customer : That sounds good. And I'll take the crispy seaweed, a portion of plain fried noodles and some curry sauce. What does that come to?
Assistant : That'll be £7.20.
Customer : I think I'll take another noodle dish. Which one is hot?
Assistant : Singapore style is hot. It has chillies and a slight curry flavour.
Customer : OK. I'll have one of those as well.
Assistant : That makes £10.80 altogether.
Customer : Will it be long?
Assistant : Not long, about a quarter of an hour.

- Assistant :
Customer : I'm still looking. Do you have any vegetable dishes?
Assistant :
Customer : What's this 'Bean Curd with Mixed Vegetables'?
Assistant :
Customer : That sounds good. And I'll take the crispy seaweed, a portion of plain fried noodles and some curry sauce. What does that come to?
Assistant :
Customer : I think I'll take another noodle dish. Which one is hot?
Assistant :
Customer : OK. I'll have one of those as well.
Assistant :
Customer : Will it be long?
Assistant :

Shopping 4

Telephone orders

Assistant : Golden Butterfly Restaurant. How can I help you?
Customer : Do you have a delivery service for take away?
Assistant : What's the address?
Customer : Manor Road.
Assistant : I'm afraid that's out of our delivery area. Would you like to place an order?
Customer : No, I can't get out to collect it just now. I'll have to leave it.
Assistant : I'm sorry we couldn't help. Goodbye.

Assistant :
Customer : Do you have a delivery service for take away?
Assistant :
Customer : Manor Road.
Assistant :
Customer : No, I can't get out to collect it just now. I'll have to leave it.
Assistant :

Topic F : Directions

Directions 1

Driver: Excuse me, is Springfield Road near here?
Pedestrian: Springfield Road? That's near the station, isn't it?
Driver: I don't know...
Pedestrian: Yes, I'm sure it is. But you're going the wrong way.
Driver: So I need to turn round and go back down this road, do I?
Pedestrian: No, wait. Just go up to the lights and turn left
Driver: What, these traffic lights, you mean?
Pedestrian: Yes. Left at the lights, then left again at the first crossroads.
Driver: And will that be Springfield Road?
Pedestrian: That's the High Street. If you go straight down there, past all the shops, you'll come to the station. Go under the bridge, and Springfield Road is the first turning on the right.
Driver: So, it's left, left again, past the shops, under the bridge, and first on the right. Thank you so much.

Topic G : Health

Health 1

- Doctor: How are you, Mrs Young?
Patient: I've been having terrible headaches, recently. They're so bad, I have to stay in bed.
Doctor: Oh dear! Have you taken any pain killers?
Patient: Yes. I take the strongest ones I can get from the Chemist's.
Doctor: You mustn't take too many of those. Have you been under any stress at work or at home?
Patient: Well, I lost my job last year, then my husband left me....

Health 2

- Doctor: What seems to be the problem, Mr Taylor?
Patient: My back aches.
Doctor: Is there any reason for that, that you know of?
Patient: Yes. It started hurting after I did some decorating work at home. I had to lift some heavy blocks.
Doctor: Well, you must be careful at your age, and ask for help when you need it. Now you'll have to rest until it's better. And I'll give you a prescription for painkillers, and some ointment to rub on.
Patient: Thank you, doctor.

Health 3

- Doctor : Good morning. Sit down and tell me what the problem is.
Patient : I've got a terrible cough, and a sore throat.
Doctor : How long have you been suffering with this problem?
Patient : For about 10 days.
Doctor : When is the cough worst?
Patient : It's always bad at night. And in the morning. All day in fact.
Doctor : I'm going to listen to your chest. You'll need to take off your shirt.
Patient : Is it OK if I pull it up, like this?
Doctor : Yes, that's fine. Breathe in for me, would you? Breathe out. Now, hold your breath until I tell you to stop.
Patient : Sorry. I couldn't hold it any longer.
Doctor : OK. I've heard enough. You've got a nasty infection. I'll have to give you some antibiotics to clear it up. Have you had them before?
Patient : Yes, but I can't take some of them. I'm allergic to penicillin.
Doctor : Don't worry, I'll give you a different sort.
Patient : Thank you , Doctor.

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Health 4

Doctor : Mrs Smithers? Come in. How are you today?
Patient : Not too well, I'm afraid. I've got a stomachache and I feel sick.
Doctor : Do you have any trouble with your digestion?
Patient :
Doctor : Are you eating well? Have you lost your appetite?
Patient :
Doctor : Are your bowel movements normal?
Patient :
Doctor : I'd like you to take this medicine. Here's a prescription.

Health 5

Doctor : Good morning Miss Sharp. What can I do for you?
Patient : I'm tired all the time, and sometimes I feel faint.
Doctor : How long have you been suffering with this problem?
Patient :
Doctor : Are you eating well?
Patient :
Doctor : Do you have any allergies?
Patient :
Doctor : I'm going to take your blood pressure. Please roll up your sleeve.

Health 6

Doctor : What seems to be the problem?
Patient : It's my *back / leg / neck / hip / shoulder*. I'm in constant pain.
Doctor : Does it hurt when you bend over?
Patient :
Doctor : How long have you been suffering with this problem?
Patient :
Doctor : When is the pain worst?
Patient :
Doctor : You need to have an X-ray. Take these notes with you to the hospital.

Topic H : Banking

Banking 1

- Bank Clerk: Good morning, madam. How may I help you?
Customer: I want to query this transaction on my statement.
Bank Clerk: What is the problem with it?
Customer: I've had £25.70 debited from my account, but I don't know why.
Bank Clerk: Well it has been debited through your debit card, and this is the name of the place where you spent the money. The Maypole Pub in Trafalgar Square.
Customer: But I've never been to the Maypole Pub! It must be a mistake.

Banking 2

- Bank Clerk: Good afternoon, sir.
Customer: I'd like to transfer some money from my savings account. Can you tell me how much I can take out without notice?
Bank Clerk: I'm afraid you have to give 3 months' notice for any withdrawals from that account, sir. You get a very high interest rate because of that.
Customer: But I need the money urgently. You must be able to arrange it for me.
Bank Clerk: No, I'm sorry sir. It can't be done.
Customer: Look, you really must help me. That's my money, and I want it now!
Bank Clerk: If you'd like to wait over there, sir, I'll get the manager for you.
Customer: Thank you very much.

Speaking in Class

FIND SOMEONE :

- who has been to America.
- who has a brother and a sister.
- who does not eat meat.
- whose birthday is in September.
- who can speak more than three languages.

FIND SOMEONE :

- whose surname begins with L.
- who usually gets up before 6am.
- who has green eyes.
- who doesn't drink tea.
- who has a relative living in Australia.

FIND SOMEONE :

- who has a son and a daughter.
- who can water ski.
- who doesn't like Michael Jackson.
- who would like to parachute from an aeroplane.
- who has some foreign (not English) money in their pocket.

FIND SOMEONE :

- who is married to someone English.
- who has been to Scotland.
- who cannot swim.
- who has an email address.
- who likes jazz music.

Speaking in Class

FIND SOMEONE :

- who has been to Africa.
- who has a dog and a cat.
- who is about the same height as you.
- whose star sign is Scorpio.
- who can speak another foreign language as well as English.

FIND SOMEONE :

- who likes opera.
- who usually goes to bed after midnight.
- who has lived in England for more than three years.
- who doesn't like horse-riding.
- who can play chess.

FIND SOMEONE :

- who would like to fly to the moon.
- who has a London Transport travel card.
- whose surname begins with M.
- who has a relative living in America.
- who is married to someone English.

FIND SOMEONE :

- who has been to Ireland.
- who lives in a bungalow.
- who hates computers.
- whose star sign is Cancer.
- who can speak American English.